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North American Hoteliers Kick Off Third Quarter of 2018 with Positive Outlook Across All Travel Segments

Transient Business Travel in Particular Drives Strong Rates, Bookings and Revenue per Available Room (RevPAR) in Q3

NEW YORK – August 28, 2018 – TravelClick, a leading global provider of data and revenue-generating solutions for hoteliers, today released new data from the Company's July 2018 North American Hospitality Review (NAHR). According to this data, North American hoteliers are entering the third quarter of 2018 with, once again, stable growth across all travel segments, up 2.2 percent in average daily rates (ADR), 2.4 percent in bookings and 4.7 percent in RevPAR. This data continues the positive trend across the industry from the first half of the year.

In particular, transient business travel is experiencing noteworthy year over year upticks in ADR, bookings and RevPAR, up 3.1 percent, 6.1 percent and 9.4 percent, respectively in Q3 2018. Additionally, the transient segment overall (business and leisure) is up 2.6 percent in ADR, 2.5 percent in bookings and 5.1 percent in RevPAR.

"The first half of 2018 and the third quarter of the year thus far have proven to be strong for North American hoteliers," said John Hach, Senior Industry Analyst, TravelClick. "While the data indicate that these positive trends will continue throughout the coming months, hoteliers should still keep an eye on shifts in longer term trends as they prepare for the future."

Twelve-Month Outlook (July 2018 – June 2019)

For the next 12 months (July 2018 – June 2019), transient bookings are up 2.6 percent year-over-year, and ADR for this segment is also up 2.6 percent. When broken down further, the transient leisure (discount, qualified and wholesale) segment is slightly up 0.5 percent in bookings, and ADR is up 2.0 percent. Additionally, the transient business (negotiated and retail) segment is up 5.9 percent in bookings and 3.0 percent in ADR. Lastly, group bookings are flat at 0.0 percent in committed room nights* over the same time last year, and ADR is up 1.3 percent.

"Even though the summer months continue to propel hoteliers forward during this peak travel season, hoteliers must still prepare for potential longer-term shifts in the market," added Hach. "Right now, TravelClick's data is showing a drop-in group bookings in the second quarter of 2019 – a trend that may or may not go away quickly. As such, hoteliers should always tap into advanced business intelligence tools to stay on top of the business throughout the year, which is especially important in the event that any number of factors – the potential impact of tariffs and changing economic climate, unforeseen global events and the like – impact the industry."

Q3 2018	ADR	Reserved Occupancy	RevPAR
All Travel Segments (Group and Transient)	2.2%	2.4%	4.7%
Group Segment Only	1.2%	2.2%	3.4%
Transient Segment Only (Business and Leisure)	2.6%	2.5%	5.1%
Transient Business Travel Only	3.1%	6.1%	9.4%
Transient Leisure Travel Only	1.9%	0.1%	2.0%

Source: TravelClick

Q4 2018	ADR	Committed Occupancy
All Travel Segments (Group and Transient)	2.2%	1.7%
Group Segment Only	1.6%	1.7%
Transient Segment Only (Business and Leisure)	2.5%	2.6%
Transient Business Travel Only	2.5%	3.6%
Transient Leisure Travel Only	2.0%	1.7%

Source: TravelClick

The July NAHR looks at group sales commitments and individual reservations in the 25 major North American markets for hotel stays that are booked by July 1, 2018, from the period of July 2018 – June 2019.

*Committed Occupancy - (Transient rooms reserved + group rooms committed) / capacity

The third quarter combines forward-looking data (July – September).

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About TravelClick

<u>TravelClick</u> offers innovative, cloud-based and data-driven solutions for hotels around the globe to maximize revenue. TravelClick enables over 25,000 customers to drive better business decisions and know, acquire, convert and retain guests. The Company's interconnected suite of solutions includes Business Intelligence, Reservations & Booking Engine, Media, Web & Video and Guest Management. As a trusted hotel partner with more than 30 years of industry experience, TravelClick operates in 176 countries, with local experts in 39 countries and 14 offices in New York, Atlanta, Barcelona, Bucharest, Chicago, Dallas, Dubai, Hong Kong, Melbourne, Orlando, Ottawa, Paris, Shanghai and Singapore. The Company also provides its hotel customers with access to a global network of over 600 travel-focused partners. Follow TravelClick on <u>Facebook, Twitter</u> and <u>LinkedIn</u>.

